



STATE OF DELAWARE

PUBLIC SERVICE COMMISSION
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DOVER, DELAWARE 19904

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February 18, 2016

Ms. Barbara Clay
Everyday Energy, LLC DBA Energy Rewards
1055 Washington Blvd., 7th Floor
Stamford, CT 60901

Re: In The Matter of the Everyday Energy, LLC DBA Energy Rewards F/K/A FTR Energy Services, LLC For A Certificate to Provide Electric Supply Services within the State Of Delaware (Submitted February 20, 2015) - PSC Docket No. 15-0711

Dear Ms. Clay,

The Delaware Public Service Commission ("Commission") is in receipt of the (the "Application") by Everyday Energy, LLC d/b/a Energy Rewards F/K/A FTR Energy Services, LLC ("Company") for certification for electric supply services in Delaware. In order to recommend approval of the Application, additional information is necessary, as indicated below:

Section 2.1.1.1 Authority to Do Business in Delaware

- Please submit an updated business license for the State of Delaware.
- Please provide documentation of fictitious name filings for each county in which the Company intends to operate.

Section 2.1.1.5 Financial, Operation, Managerial and Technical Ability

- Please submit an updated copy of certified financial statements (quarterly statements will suffice).
 - The Company submitted confidential financial statements without providing an attestation and redacted version. **Pursuant to 26 Del. Admin. C. § 1001 Rules of Practice and Procedure, section 1.11.3**, please provide these documents for the previously submitted confidential statements as well as for any additional confidential information provided to Commission Staff. Additional information regarding this request can be found by following the following link: <http://regulations.delaware.gov/AdminCode/title26/1000/1001.pdf>
- Please submit proof of the Company's possession of a minimum of \$100,000 in liquid assets in excess of liabilities. Please see list of acceptable financial instruments on the Commission's website <http://regulations.delaware.gov/AdminCode/title26/3000/3001.pdf>.

Section 2.1.6 Electric Supplier Certification

- Please provide a statement of verification for the acknowledgement that the Company will be applying for certification as an electric supplier in the State of Delaware.
- Please provide a signed, sworn statement of verification for all subsequent filings to this application.

Section 2.1.1.9 Contracts

- Please provide a sample contract for small commercial customers. If the original contract submitted with the application is intended for use by small commercial customers as well, please notate this on the customer contract.
- Number 4 of the Terms and Conditions should have the rate stated in ____cents per kWh or the precise formula by which the price will be determined pursuant to 26 Del. Admin. C. §3001 2.1.1.9.2
- Please separate the relocation terms of the contract from the “Terminating Fixed Rate Plans” section.
 - Number 5 of the Terms and Conditions, Rescission; Termination section reads “If you are a small business customer and selected a Fixed Rate, your early termination fee for each Service is equal to the Remaining Contract Quantity times the greater of (i) Contract Price less Marker price at the time of the Termination or (ii) \$0.02/kWh or Ccf/therm.” Please note that small business customers cannot be assessed a fee for terminating services due to relocation after providing the Company 30 day notice. Number 5 of the terms and conditions explicitly states residential customers are entitled to terminate services due to relocation without penalty, if the Company is notified 30 days prior. Please update the terms and conditions to reflect commercial customers also will not incur termination fees in the event of relocation after providing 30 day notice to the Company.
- The Company has confirmed that customers will not be assessed termination fees. Please update the terms and conditions to explicitly reflect this.

The Company may request that the Commission provide confidential treatment to some or all of the information contained in a document that you either wish to e-file using DelaFile or file by paper copy. When requesting confidential treatment for documents filed with the Commission, please simultaneously file a redacted, public version of the same document and an attestation that the information is not subject to inspection or disclosure to the public.

Please provide the required documentation by **March 18, 2016**. If the required information is not received by the Commission by above due date, the Application will be treated as abandoned and the Docket will be closed in accordance with 26 Del. Admin C. § 3001 - (2.4). Once the Docket is closed the Company will be required to submit a new Application along with another non-refundable application fee. Should you have any questions or if I can be of any assistance you may contact me at (302) 736-7539 or send questions by email to Clishona.Marshall@state.de.us.

Sincerely,

Shona Marshall

Shona Marshall
Public Utility Analyst

CC: Ms. Donna Nickerson, Commission Secretary
Ms. Toni Loper, Public Utility Analyst